

PHISHING PHONE SCAM TARGETS AREA

2/2/10

The Duluth Police Dept. would like to alert the public of a scam involving Debit & ATM Cards. Card holders are receiving a computer-generated call claiming to be from a financial institution, not necessarily their own. The call states that their account has been locked, frozen or deactivated. Card holders are then instructed to reactivate their account by pressing the "1" key and then entering their card number, expiration date, PIN and three digit card security code. In other parts of the U.S. card holders have been instructed to call back a toll-free number which then has a recorded message asking them to key in their account information as listed above. BOTH types of requests have also come in as a text message on the card holders' cell phones.

If you receive this kind of phone call—DO NOT KEY IN ANY INFORMATION. Metro Credit Union will NEVER call and ask you to key in sensitive account information on the phone or via email or text messaging. If you get one of these automated phone calls, please call us immediately at 715-392-0300.