

# Most Commonly Used Main Menu Options

**No computer available? Use your phone to access your account!**

Use Metro Credit Union's Member Access for immediate access to your accounts - 24 hours a day/365 days a year

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**Member Access 866-934-0330**

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**AFTER THE AUTOMATED GREETING...**

- Enter your **Member Account Number** followed by the # sign
- Enter your full **Social Security Number** followed by the # sign  
*You will only enter your Social Security Number the first time you use this service.*
- You will then be prompted to enter your desired **Personal Identification Number (PIN)** followed by the # sign.  
*It must be between four and ten characters and cannot begin with a 0 (zero)*
- You will be asked to enter this twice  
*On all subsequent phone calls, this is the number you will enter after your member number*

**To enter the main menu, use this chart**

**ACCOUNT REFERENCE GUIDE - FOR COMMONLY USED ACCOUNTS**

Silver Lining Savings.....S1	New & Used Vehicle Loans.....L1, L2, L3,L4
Checking.....S10	Home Improvement Loan.....L10
Life Savings.....S98	Personal Loans.....L16, L17
Special Purpose Savings.....S4	6 - Month Term Share.....I2
Youth Savings.....S2	12 - Month Term Share.....I3
Christmas Club.....S25	24 - Month Term Share.....I5

**Transfers**

PRESS **1**

**...then press**

- 1 Transfer to Another Account
- 2 Transfer from Joint Member
- 3 All History
- \* Exit Menu

**Inquiries**

PRESS **2**

**...then press 1 for Account Balances, enter**

- 1 "S" type Balances (S = Savings & Checking accounts)
- 2 "I" type Balances (I = Investments, such as term shares & IRA's)
- 3 "L" type Balances (L = Loans)
- 4 All Account Balances
- \* Exit Menu

**or press 2 for Cleared Checks, Deposits & Withdrawals, enter**

- 1 All Account Balances
- 2 Cleared Checks
- 3 Withdrawals
- 4 Deposits
- 5 Specific Check
- 6 All History
- \* Exit Menu

**or press 3 for Loan Information, enter**

- 1 Loan Information
- 3 Loan Payoff
- \* Exit Menu

**or press 5 for Interest or Dividend Info, enter**

- 1 Last Dividend Paid Info
- 2 Interest Dividend THIS Year
- 3 Interest Dividend LAST Year
- \* Exit Menu

**Other Services**

PRESS **3**

**...then press**

- 1 Change Password
- 2 Order New Checks
- 3 Current Rates from Table
- 4 Report Stolen ATM
- 5 Report Stolen Debit Card
- \* Exit Menu

**All Account Balances**

PRESS **4**

**All History**

PRESS **5**